


With the Made for iPhone feature, you can connect your Earlens Hearing Aids to your Apple device. This connection, along with the Earlens Control App, allows you to easily and discretely change your hearing aid programs and volume. You can also take phone calls and stream media from your iPhone, iPad and iPod touch directly to your hearing aids!

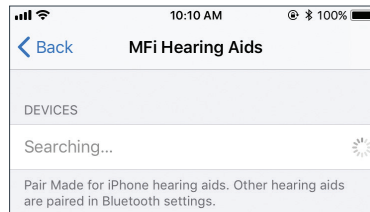
Getting Started

Pairing and Connecting to Your Apple Device

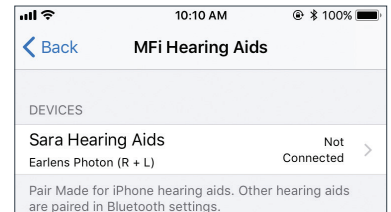
To connect to your Apple device, you must first pair it to your hearing aids.

- 1 Ensure your hearing aids are powered off, then turn them back on.
- 2 On your Apple device, tap the **Settings** icon  > **General** > **Accessibility** > **MFi Hearing Aids**.
- 3 Ensure Bluetooth is enabled. The Apple device will start searching for your hearing aids.
- 4 Once your hearing aids are discovered, your *First Name + Hearing Aids* and *R+L* will display.*
- 5 Tap on the name to connect to your Apple device.
- 6 A pairing request window will appear for each device. Select **Pair**.*
- 7 When your hearing aids are paired and connected, you will see the word "Connected".

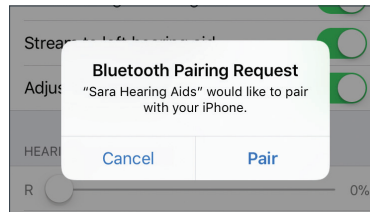
* If you connect one hearing aid, an *L* or *R* will display and only one pairing request window will appear.



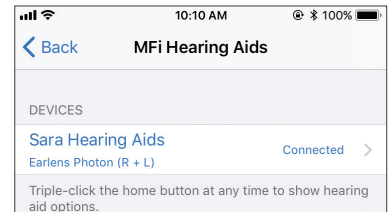
Searching for hearing aids



Hearing aids discovered



Pairing request window



Hearing aids paired and connected


Take Phone Calls and Stream Audio Media Directly to Your Hearing Aids

Once connected, audio will automatically route from your Apple device to your hearing aids. If it does not, or to change the device that audio plays through:

Phone Calls

- 1 Tap on **audio** in the phone call screen.
- 2 Select the source you would like audio to play through. A check-mark will appear next to the active device.

Audio Media*

- 1 Swipe up from the bottom of the screen to open the Control Center.
- 2 Press the  icon in the upper right corner of the audio card. Select your preferred audio source.

* Instructions for Apple devices running iOS 11 or newer. For iOS 10 instructions, visit www.earlens.com/connectivity


Earlens Control App

The Earlens Control app can be downloaded for free from the App Store. The app allows you to discretely interact with your hearings aids to:

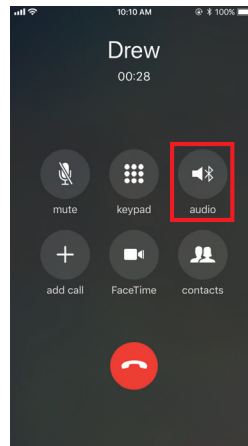
- Change programs and volume
- Customize the bass and treble to enhance your listening experience
- Set mineral oil reminders and so much more!

Troubleshooting

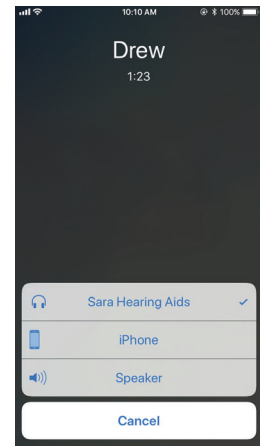
Hearing Aids Not Connected to Apple Device

If the Bluetooth icon  does not appear or your hearing aids are not responding to the Earlens Control App:

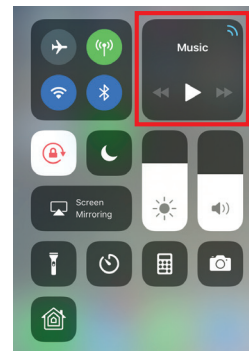
- 1 Close the Earlens Control app by quickly pushing the Home button twice to view your open apps. Hold your finger on the Earlens Control app and drag the image up until it moves off the screen.
- 2 Turn your Apple device OFF and then back ON.
- 3 Turn the hearing aids OFF and then back ON.
- 4 Quickly push the Home button 3 times in a row to open the Apple native controls and check the connection status.
 - If controls are visible, adjust the volume or program to verify connection.
 - If no controls are visible or are visible but do not update in your hearing aid, the devices are not connected. Re-pair the hearing aids to the Apple device:
 - a. Power your hearing aids off. Then turn them back on.
 - b. Select **Settings > General > Accessibility > MFi Hearing Aids**.
 - c. Tap on the hearing aid name displayed under Devices.
 - d. Select **Forget this device**.
 - e. A window will appear. Select **Forget**.
 - f. Proceed with the instructions for **Pairing and Connecting to Your Apple Device**.



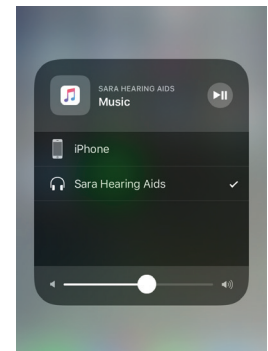
Phone call screen



Phone audio source options



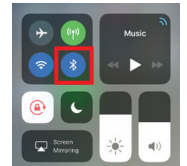
Apple Control Center – audio card



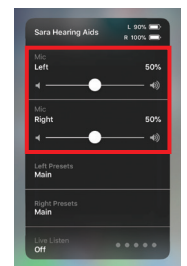
Audio source options

Audio Not Streaming to Hearing Aids

- 1 Verify that the Bluetooth is enabled on your Apple device.
- 2 Ensure the volume settings of your Apple device are set to a minimum of 50%.
- 3 On your Apple device, turn the Bluetooth OFF and then back ON by swiping up from the bottom of the iOS to open the Control Center or by going to **Settings > Bluetooth**.
- 4 Quickly push the Home button 3 times in a row to open the Apple native controls and check the connection status.
 - a. If controls are visible, adjust the volume or program to confirm to verify connection.
 - b. If no controls are visible or are visible but do not update in your hearing aid, re-pair the hearing aids to the Apple device (see Troubleshooting > Hearing Aids Not Connected to Apple Device > step 3a).



The Bluetooth icon will be blue in the Apple Control Center when enabled



Volume controls will be visible for connected devices in Apple native controls

Additional troubleshooting resources are available at www.earlens.com/connectivity or in the mobile app

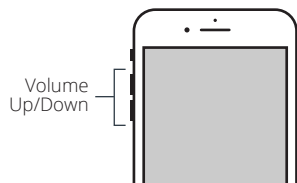
Made for iPhone Tips and Tricks

Compatibility

- Apple frequently releases new versions of iOS, which may impact performance of the Earlens Made for iPhone feature. Please call the Earlens Concierge or visit www.earlens.com/connectivity for the latest compatibility information and prior to upgrading.

Apple Button Controls

- To change the volume of phone calls or audio media when streaming to your hearing aids, use the volume buttons located on the Apple device.



Connectivity

Bluetooth connectivity will never be perfect. However, certain actions may improve connectivity:

- Keep the Apple device within 20 feet of the hearing aids and in line-of-sight when streaming audio.
- The body absorbs most of the Bluetooth signal. For optimal connectivity hold the Apple device in your hand or in an armband and do not place it in pockets.
- Car and hearing aid Bluetooth may act unpredictably with your Apple device. Please call the Earlens Concierge for additional support.



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Contact the Earlens Concierge (6am - 6pm PST) for additional support at 1-844-999-LENS (5367)

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